



# RMC2024

NAD Risk Management Conference  
**SEPTEMBER 9-11**  
Sheraton New Orleans Hotel | New Orleans, Louisiana

# SAFEKEEPING

Intentional Leaders Safeguard  
Tomorrow, Today



Protecting ministries since 1936



**2:00-5:00 PM**

**Registration**

**6:00-8:00 PM**

**Welcome Reception—A Taste  
of New Orleans**

ARMSTRONG BALLROOM



**9:15 - 10:15 AM**

**Breakout #1**

**10:15 - 10:30 AM**

**Morning Break  
and Refreshments**

**10:30 AM - 12:00 PM**

**Workshops**

**12:00 - 1:15 PM**

**Lunch**

**1:15 - 2:45 PM**

**General Session # 2**

**Safeguarding Peace**

- **Erica Smith**—Assistant Director of Women's Ministries North American Division of Seventh-day Adventists®
- **Daisy Taruc**—Client Care Manager, Adventist Risk Management,® Inc.

**2:45 - 3:15 PM**

**Afternoon Break  
& Refreshments**

**3:15 - 4:45 PM**

**Workshops Repeat**



**6:00 - 6:30 AM**

**Wellness Activity**

**7:00 - 7:45 AM**

**Breakfast**

**7:30 - 8:00 AM**

**Worship**

**Charles A. Tapp**—President, Potomac Conference of Seventh-day Adventists®

**8:15 - 9:45 AM**

**General Session #3**

**Cyber Threat Town Hall**

- **Tony Vargas**—Vice President, CIO, Adventist Risk Management,® Inc.
- **Darla Avendano**—Senior Account Producer, Adventist Risk Management,® Inc.
- **Milton Sand**—Director of Technology, North American Division of Seventh-day Adventist,
- **Daisy Taruc**—Client Care Manager at Adventist Risk Management,® Inc.

**6:00 - 6:30 AM**

**Wellness Activity**

**7:00 - 7:45 AM**

**Breakfast**

**7:30 - 8:00 AM**

**Worship**

**Charles A. Tapp**—President, Potomac Conference of Seventh-day Adventists®

**8:10 - 9:00 AM**

**Keynote (General Session #1)**

**Change is Your Proof of Life**

**Jessica Buchanan**—Kidnapping Survivor, *New York Times* Bestselling Author, Motivational Speaker, Expert in Resilience and Overcoming Adversity





Wednesday | September 11 ... continued

**9:45 - 10:00 AM**

**Morning Break and Refreshments**

**10:00 - 11:00 AM**

**Breakout #2**

**11:10 - 12:10 PM**

**Breakout #3**

**12:10 - 1:40 PM**

**Lunch**

**1:40 - 2:40 PM**

**Breakout #4**

**2:40 - 3:00 PM**

**Afternoon Break & Refreshments**

**3:00 - 4:30 PM**

**Closing (General Session # 4)**

**What Are We Here to Do?**

**James Winegardner**— President,  
Chief Executive Officer, Adventist Risk  
Management,® Inc.



## WORKSHOPS

### WORKSHOP #1

*The Cyber Application Process: Transforming Uncertainty into Opportunity*

Room: Oak Alley

- **DeVon DeFreitas**—Client Experience Manager at Beazley's Cyber Services

### WORKSHOP #4

*Benefits and HR: Working Together—A Sharing Session*

Room: Grand Coteau

- **Kathleen Wilson**—Vice President, Chief Healthcare & Benefits Officer, Adventist Risk Management,® Inc.
- **HR & Benefits Panel**

### WORKSHOP #2

*Crisis Communication*

Room: Grand Chenier

- **Kevin Lampe**—Co-founder, Kurth Lampe Worldwide; Expert in Political, Media, and Communications Strategies
- **Greg Dunn**—Senior Counselor, Kurth Lampe Worldwide

### WORKSHOP #5

*Hiring: Dos and Don'ts*

Room: Nottoway

- **Andrea Ashman**—Vice President of Human Resources, Adventist Risk Management,® Inc.
- **Racquel Fiddis**—Senior Human Resources Generalist, Adventist Risk Management,® Inc.

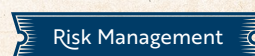
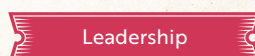
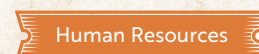
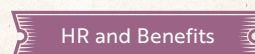
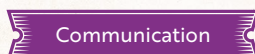
### WORKSHOP #3

*Be Prepared!*

Room: Salon A

- **Hector Mastrapa**, Senior Vice President, Risk Management at Marriott International

## TRACKS KEY





# BREAKOUTS

## BREAKOUT #1

### *Sacred Trust: Navigating Confidentiality in Church Affairs*

Room: Grand Couteau

- **Ashley Frazier-Morrison**—Claims Counsel, Adventist Risk Management,® Inc.
- **Keith Ybanez**—Labor and Employment Attorney at Husch Blackwell LLP

### *Essential Encounters: Crucial Conversations and Conflict Management with Employees*

Room: Nottoway

- **Shaunielle Abreu**—Executive Director | Diversity, MRBI Program and LLU HR at Loma Linda University Health

### *Premises Liability 101 for Churches and Schools*

Room: Grand Chenier

- **Dean Bouland**—Managing Attorney, Bouland & Brush, LLC
- **Kevin Benta**—Property and Risk Management Director, Ontario Conference of Seventh-day Adventists®

### *Data Tells a Story—Do We “Hear” It?*

Room: Salon E

- **Kathleen Wilson**—Vice President, Chief Healthcare & Benefits Officer, Adventist Risk Management,® Inc.
- **Andrew Moll**—Vice President, CFO, Adventist Risk Management,® Inc.
- **Teresa Kwon**—Clinical Claims Analyst & Benefits Communications, Adventist Risk Management,® Inc.

### *Engaging in Health Ministries*

Room: Salon A

- **David Fournier**—Client Care Officer, Adventist Risk Management,® Inc.
- **Dr. Angeline D. Brauer, DrPH, MHS**—Health Ministries Director, North American Division of Seventh-day Adventists®

## BREAKOUT #2

### *Informal Relationships*

Room: Salon E

- **Shavannie Braham**—Claims Counsel, Adventist Risk Management,® Inc.
- **Samantha Shyam**—Claims Counsel, Adventist Risk Management,® Inc.

### *Wellness and Well-Being*

Room: Grand Chenier

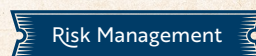
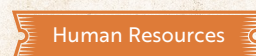
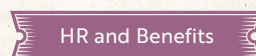
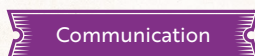
- **Lucas Dudgeon**—Strategic Account Executive at Virgin Pulse
- **Jenell Wilmot**—Trainer, Operations Enablement at Virgin Pulse
- **Teresa Kwon**—Clinical Claims Analyst & Benefits Communications Coordinator, Adventist Risk Management,® Inc.

### *Effective Risk Management Communication: Make It Snappy!*

Room: Nottoway

- **Wilona Karimabadi**—Manager, Marketing & Communication, Adventist Risk Management,® Inc.
- **Michelle Bernard**—Associate Director of Communication, Columbia Union Conference of Seventh-day Adventists®

## TRACKS KEY





### BREAKOUT #2 ... continued

#### *Outsmarting Fraudsters: Risk Mitigation in Accounts Payable*

Room: Salon A

- **Christopher Arehart**—Senior Vice President at First Party Product Manager at Chubb North America Financial Lines

#### *The Value of Site Surveys—Partnering in Safety Stewardship and Fiscal Responsibility*

Room: Grand Couteau

- **Brian Schwab**—Risk Control, Adventist Risk Management,® Inc.
- **Gideon Dayak**—Risk Control Specialist, Adventist Risk Management,® Inc.



### BREAKOUT #3

#### *Benefits & Key Partners*

Room: Salon A

- **Kim Seitz**—National Account Executive at Voya Financial
- **Esther Liu**—Program Manager, Health Plan Pharmacy at Adventist Health
- **Julie Jackson**—Account Executive, WebTPA

#### *The Human Factor of Cybersecurity*

Room: Oak Alley

- **Tony Vargas**—Vice President | CIO, Adventist Risk Management,® Inc.
- **Darla Avendano**—Senior Account Producer, Adventist Risk Management,® Inc.

#### *Our Property Has Been Deemed a Total Loss, What's Next?*

Room: Grand Couteau

- **Brandon Stevens**—Adjuster
- **Joni Dreher-Smith**—Claims Manager, Adventist Risk Management,® Inc.

#### *Preventing and Defending Against Claims of Sexual Misconduct*

Room: Salon E

- **Ashley Frazier-Morrison**—Claims Counsel, Adventist Risk Management,® Inc.
- **Dean Bouland**—Managing Attorney, Bouland & Brush, LLC

#### *How to Plan a Mission Trip Safely*

Room: Nottoway

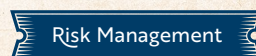
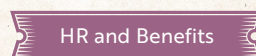
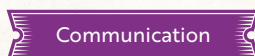
- **Rocio Roberts**—Account Executive, Adventist Risk Management,® Inc.
- **Paul Munoz**—Global Safety Security Adviser, ADRA

#### *Rethinking The Job Description: The Impact on Hiring*

Room: Grand Chenier

- **Lorne Epstein**, SHRM-SCP, MSOD—CEO of Electric Cow and a Social Scientist, Keynote and Vistage Speaker. Represented by the SHRM Speakers Bureau and the American Speakers Bureau.

### TRACKS KEY





## BREAKOUT #4

### *Avoiding Ponzi Scheme and Fraud Claims Through Awareness and Best Practices*

Room: Salon A

- **Ron Ponzoli**—Attorney & Manager Shareholder at Gray Robinson
- **Michael Higer**—Attorney & Partner at Berger Singerman Law Firm

### *Journey through the Underwriting Cycle*

Room: Grand Couteau

- **Andrew Moll**—Vice President | CFO, Adventist Risk Management,® Inc.
- **Natasha Iheme**—Underwriting Manager, Adventist Risk Management,® Inc.

### *Facility Management Fundamentals*

Room: Grand Chenier

- **Kevin Benta**—Property and Risk Management Director, Ontario Conference of Seventh-day Adventists®

### *Trauma-Informed Leadership: A Courageous Approach to Leading in Healthcare*

Room: Nottoway

- **Karima Curry**—Leadership Educator, Loma Linda University Health

### *Signs of Abuse—Abused and Abuser*

Room: Salon E

- **James Winegardner**—President, Chief Executive Officer, Adventist Risk Management,® Inc.
- **Robert Burrow**—Legal Counsel at North American Division of Seventh-day Adventists®



## TRACKS KEY

