



May 20, 2022

Dear Medical Provider,

From June 6 – June 11, thousands of attendees will visit St. Louis, MO and the surrounding area for the General Conference Session of Seventh-day Adventists. During this large event, delegates will elect church officers, review statements of faith and establish organizational policies.

Adventist Risk Management, Inc. (ARM) is the Adventist Church's insurance and risk management company. In addition to protecting church facilities, we manage medical coverage and claims for the organization's employees and their families, along with church members.

During the upcoming conference, our international delegates and attendees will carry a special travel insurance which provides medical coverage in case of emergency. Our insurance partner is AIG and our assistance provider is International SOS.

Attached you'll find an example of the insurance card our attendees will present to your office team.

For verification of eligibility, and other provider questions, please call ARM Customer Care 888-951-4276 or 301-453-7400 Option # 1. Should you have any additional questions regarding care, please contact our office at (301) 453-7400.

Claims should be submitted to:

Adventist Risk Management, Inc.  
[claims@adventistrisk.org](mailto:claims@adventistrisk.org)  
301-453-7060 (fax)

Delegates from the United States will carry their regular health insurance cards from WebTPA. You can also find an example of this insurance card and how to read this card is also attached. For questions about WebTPA, please call 888-276-4732.

Thank you in advance for the excellent care that you will provide to our conference attendees and their families.

Sincerely,

A handwritten signature in black ink, appearing to read "James Winegardner", is positioned above the typed name.

James Winegardner  
President/CEO  
Adventist Risk Management, Inc.